

### QUESTION 1

A technician is checking services in response to the recent failed delivery of all voicemails. Which service must be running for message delivery to function properly?

- A. Connection DB Event Publisher
- B. Connection Database Proxy
- C. Connection Notifier
- D. Connection Message Transfer Agent

Correct Answer: D

### QUESTION 2

When you attempt to add a phone to the Cisco Unified Communications Manager Express using the GUI interface, the error "No New Phone to Add" appears. Which command is causing the error?

- A. No auto-reg-ephone
- B. No service ephone-reg
- C. SIP-ua no auto-reg-ephone
- D. stcapp ccm-group 1

Correct Answer: A

### QUESTION 3

Which two options are configured on the directory number configuration page within Cisco Unified Communications Manager Administrator? (Choose two.)

- A. partition
- B. MAC address
- C. auto answer
- D. softkey template
- E. common device configuration
- F. max calls

Correct Answer: AF

### QUESTION 4

Which CLI command must be used to configure the network settings on a Cisco TelePresence 4500 MCU?

- A. Static<br>ip address<br>netmask<br>default gateway<br>DNS server address

- B. Network ip address and netmask and default gateway and DNS server address;
- C. Xconfig network address and ip address and netmask and default gateway;
- D. Xconfig network address and ip address and netmask and default gateway and DNS server address;

Correct Answer: A

#### **QUESTION 5**

An entire department is reporting frequent calls with poor voice quality. Which fault domain should be investigated first?

- A. IP phone
- B. Cisco Unified Communications Manager Media Resources
- C. Cisco Unified Communications Manager SIP Trunks
- D. network routers and switches

Correct Answer: D

#### **QUESTION 6**

An administrator wants to verify that a new PRI is properly connected to the PSTN status. Which Layer 2 status should be seen?

- A. MULTIPLE\_FRAME\_ESTABLISHED
- B. TEI\_ASSIGNED
- C. LINK\_UP
- D. CONTROLLER\_UP

Correct Answer: A

#### **QUESTION 7**

Which two items must first be configured before users can be added into Unity Connection via the Bulk Administration Tool? (Choose two.)

- A. partitions
- B. classes of service
- C. search spaces
- D. user templates
- E. schedules

Correct Answer: BD

#### **QUESTION 8**

Users report volume issues with recordings in Cisco Unity Connection. Which feature can be disabled to prohibit automatic volume adjustments to recordings?

- A. AGC
- B. Noise Reduction
- C. Audio Normalization
- D. VAD

Correct Answer: A

#### **QUESTION 9**

What is the interface type that you should use to connect a PSTN analog line to the VoIP network?

- A. FXS
- B. FXO
- C. E and M
- D. Serial

Correct Answer: B

#### **QUESTION 10**

To control telephony costs, management wants to restrict who can place long distance calls. Which two options allow for this restriction? (Choose two.)

- A. calling search space
- B. partitions
- C. route groups
- D. SIP trunk
- E. gateway

Correct Answer: AB

#### **QUESTION 11**

Refer to the exhibit.



## User Lockout Report

Sort order: Alias

Date  
Report

6/22/15 2:37 PM  
UCCAdministrator

<u>Alias</u>	<u>Credential Type</u>	<u>Hack Count</u>	<u>Time last lockout</u>
Alsaías	TUI PIN	3	6/4/15 7:55 PM
Bricio.Maldonado	TUI PIN	3	6/1/15 11:17 AM
Gerardo.Granados	TUI PIN	3	6/4/15 7:56 PM
Mariano.Banzo	TUI PIN	4	5/7/15 6:53 PM

Which method is using the users to access their mailboxes?

- A. web access
- B. phone access
- C. GUI access
- D. VUI access

Correct Answer: B

### QUESTION 12

An engineer is using Cisco Jabber. Instant messages are transported through which protocol?

- A. SIP
- B. XMPP
- C. H.323
- D. SCCP

Correct Answer: B

### QUESTION 13

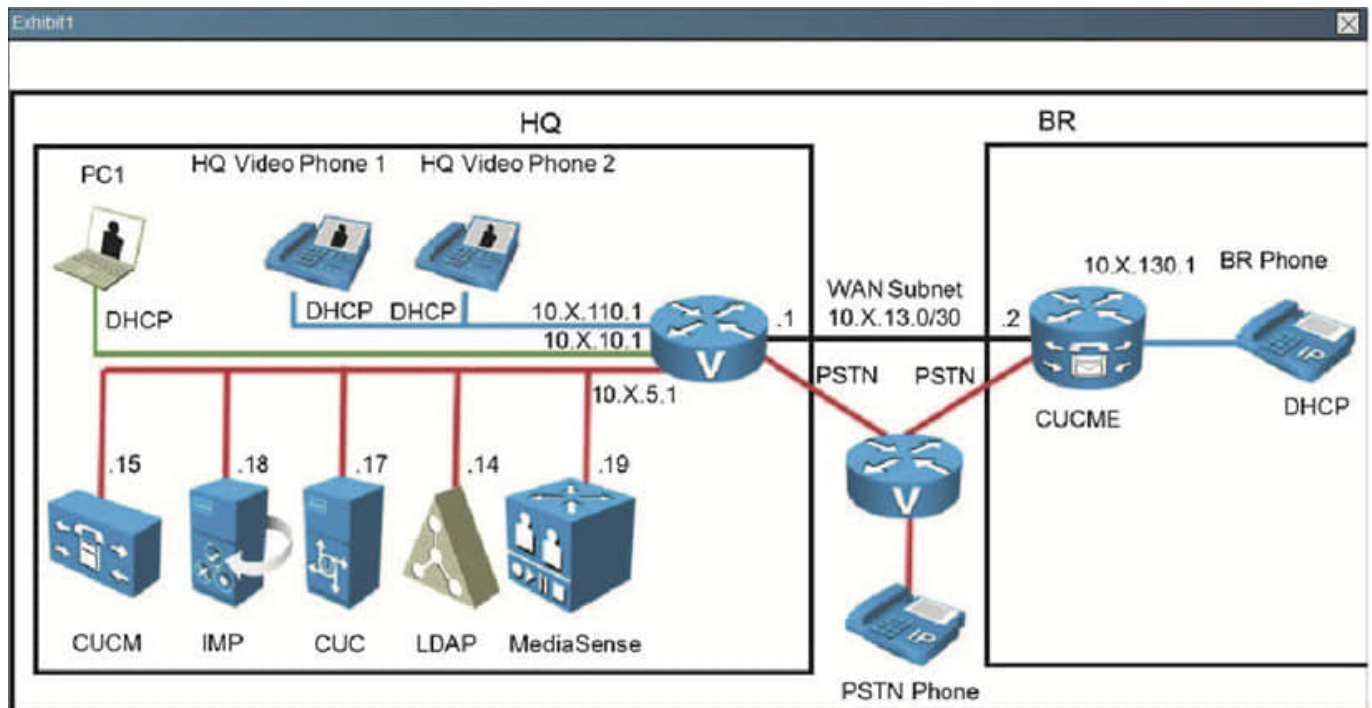
Which two benefits does Cisco Unified IM and Presence Service bring to businesses? (Choose two.)

- A. enhances productivity by using availability awareness and reduce communications delays
- B. provides Enterprise IM capabilities, such as persistent chat, group chat, and IM history
- C. provides and streamlines enterprise audio and video communications
- D. enhances communications by providing multipoint conference capabilities
- E. supports standard-based XMPP clients by supporting native SIP/SIMPLE and H.323 protocols

Correct Answer: AB

### QUESTION 14

Use the router console to view the configuration and answer the question.



When a call is placed from the Branch Router phone to the PSTN number of 914085551212, the call is failing. What dial-peer is supposed to be used and why is the call failing? Select 2 (two)

- A. dial-peer voice 910 pots
- B. dial-peer voice 9 pots
- C. dial-peer voice 9001 voip
- D. destination pattern is incorrect
- E. prefix is missing from the dial-peer
- F. the port assignment is incorrect in the dial-peer
- G. the port number is missing in the dial-peer

Correct Answer: BF

### QUESTION 15

Which four fields must an administrator complete to create a new user in Cisco Unity Connection? (Choose four.)

- A. Alias
- B. User type
- C. Extension
- D. Corporate email address

- E. First name
- F. Last name
- G. Employee ID
- H. Template

Correct Answer: ABCH

#### **QUESTION 16**

A user would like all calls to be forwarded to voice mail. The user's phone is not set up with a soft key for this feature. Which option accomplishes this configuration from within the Cisco Unified Communication Administrator Directory Number configuration page?

- A. Call Forward and Pickup Settings andgt; Forward No Coverage External andgt; Select voice mail check box
- B. Call Forward and Pickup Settings andgt; Forward Busy External andgt; Select voice mail check box
- C. Call Forward and Pickup Settings andgt; Forward All andgt; Select voice mail check box
- D. Call Forward and Pickup Settings andgt; Forward Unregistered External andgt; Select voice mail check box

Correct Answer: C

#### **QUESTION 17**

Which four tasks does RTMT allow an administrator to perform? (Choose four.)

- A. View syslog messages.
- B. Generate alerts when threshold is below or above user-configured.
- C. Monitor a set of predefined management objects that monitor the health of the system.
- D. Collect information and traces about errors or alerts that exist in the RTMT.
- E. Reboot the system.
- F. Perform incremental backups.
- G. Export CDR.

Correct Answer: ABCD

#### **QUESTION 18**

Which three features of the Cisco Unified Attendant Console can a user use to streamline the company telephony communications? (Choose three.)

- A. promotes a phone call into a video call
- B. uses presence status to determine availability
- C. reverts back to operator a transferred call

- D. provides a conference call with up to 10 participants
- E. provides call detail records reports to upper management
- F. defines operator working hours and automatically redirect calls

Correct Answer: BCF

#### QUESTION 19

In which section of Cisco Unified Communications Manager are Call Detail Records viewed?

- A. Cisco Unified Serviceability
- B. Cisco Unified OS Administration
- C. Cisco Unified Reporting
- D. Cisco Unified Communications Manager Administration
- E. Cisco Unified Disaster Recovery

Correct Answer: A

#### QUESTION 20

Customer requirements dictate that local calls from area code 408 display the ANI as a 7-digit number. Which procedure allows the leading digits to be stripped as soon as they arrive at the H.323 voice gateway?

- A. Set up a voice translation rule, apply the translation rule to a translation profile, and apply the translation profile to the dial peer in the inbound direction.
- B. Set up a voice translation profile, apply the translation profile to a translation rule, and apply the translation rule to the dial peer in the outbound direction.
- C. Set up a voice translation rule, apply the translation rule to a translation profile, and apply the translation profile to the dial peer in the outbound direction.
- D. Set up a voice translation profile, apply the translation profile to a translation rule, and apply the translation rule to the dial peer in the inbound direction.

Correct Answer: A

#### QUESTION 21

Which command allows the telephony service of a Cisco Unified Communications Manager Express router to be associated to loopback address 192.168.143.44?

- A. ! telephony-service max-ephones 4 max-dn 8 ip source-address 192.168.143.44 !
- B. ! telephony-service max-ephones 4 max-dn 8 ip bind src-addr 192.168.143.44 !
- C. ! telephony-service max-ephones 4 max-dn 8 source-address ipv4:192.168.143.44 !
- D. ! telephony-service max-ephones 4 max-dn 8 ip address 192.168.143.44

!

Correct Answer: A

#### **QUESTION 22**

Which option allows an engineer to deploy new firmware to a single phone, while reducing possible impact?

- A. Define a new firmware load on specific device. Save configuration and reset individual device.
- B. Define load in device defaults. Reset Device Pool.
- C. Upload firmware to TFTP server. Restart TFTP service.
- D. Enable Peer Firmware Sharing.

Correct Answer: A

#### **QUESTION 23**

The receptionist has a Cisco 7965 phone with 24-button side-car configuration. The side-car button of the phone does not light up when the line is in use. Which phone configuration is missing?

- A. Subscriber calling search space
- B. Location
- C. BLF audible alert setting
- D. Phone button template

Correct Answer: A

#### **QUESTION 24**

Which three methods can an engineer use to create users in Cisco Unity Connection? (Choose three.)

- A. Local
- B. Cisco Unified Presence Server
- C. Cisco Unified Communications Manager
- D. LDAP
- E. TMS
- F. Outlook

Correct Answer: ACD

#### **QUESTION 25**

Which Cisco Unified Communications Manager device report provides key information to determine if an additional gateway is needed?

- A. Gateway utilization
- B. Gateway summary



- C. Gateway detail
- D. Gateway and line group utilization

Correct Answer: A

#### **QUESTION 26**

What is one advantage of importing Cisco Unity Connection users from Cisco Unified Communications Manager?

- A. The extension can be manually changed.
- B. The extension stays synchronized with the user extension.
- C. Voicemail features can be administered.
- D. Voicemail does not require an additional license.

Correct Answer: B

#### **QUESTION 27**

Which profile must be added to the end user profile when enabling an end user for Cisco Unified Presence?

- A. Device profile
- B. UC service profile
- C. Extension mobility profile
- D. SIP profile

Correct Answer: B

#### **QUESTION 28**

An engineer must configure QoS for a VoIP network. Which option is the best QoS model for this task?

- A. IntServ
- B. DiffServ
- C. MPLS
- D. FIFO

Correct Answer: B

#### **QUESTION 29**

A Cisco Unified Communications administrator wants to implement Cisco IM and Presence for the company. If it is installed in IM-only user mode, which three services are supported for users? (Choose three.)

- A. video calls support
- B. third-party XMPP client support

- C. presence support
- D. Microsoft Lync support
- E. Microsoft Office Communicator support
- F. instant messaging support

Correct Answer: BCF

### **QUESTION 30**

An administrator wants to add and configure an ephone-dn via the Cisco Unified Communications Manager Express web GUI. Which feature must be defined under telephony service configuration?

- A. auto-reg-ephone
- B. auto-reg-dn
- C. max-ephones
- D. max-dn
- E. dn-webedit

Correct Answer: E